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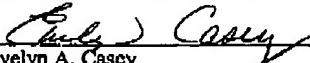
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Serial No. 09/760,975, Filed: January 16, 2001

Attached is a Change of Correspondence Address.

CERTIFICATION OF FACSIMILE TRANSMISSION
UNDER 37 CFR § 1.8

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NO. 7384 P. 2/2

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Attorney's Docket No. 5577-217/RSW920000061US3

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Brabson et al.

Serial No.: 09/760,975

Filed: January 16, 2001

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR
PROVIDING TRANSACTIONAL QUALITY OF SERVICE

Examiner: Jinsong Hu

Group Art Unit: 2154

Confirmation No.: 4362

March 27, 2006

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

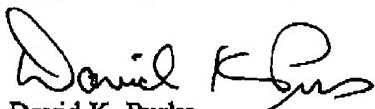
Sir:

The address of the correspondence attorney in the above-referenced case has changed to:

USPTO Customer No. 58505
Stevens and Showalter, LLP
7019 Corporate Way
Dayton, OH 45459-4238
937-438-6848
937-438-2124 (facsimile)

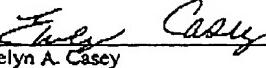
Please address all correspondence to the above address.

Respectfully submitted,


David K. Purks
Registration No. 40,133

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Evelyn A. Casey

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